



V I L L A G E S

of LAKE HIGHLANDS

REHABILITATION • SKILLED NURSING • LONG TERM CARE • MEMORY CARE

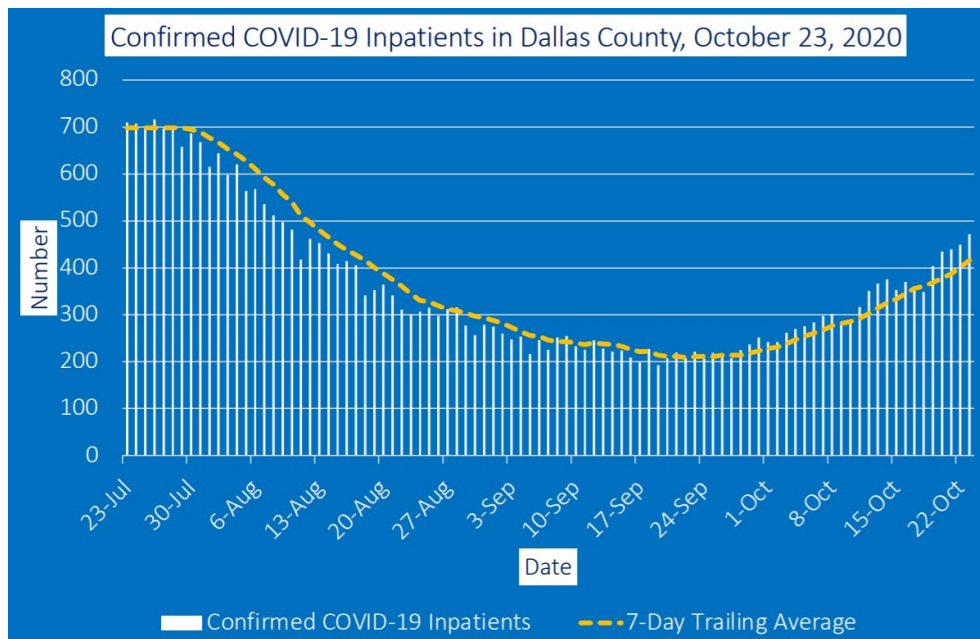
October 25, 2020

Residents, Family Members and Neighbors,

We last communicated with you on October 19th as a result of a team member's positive COVID-19 test. In that correspondence we indicated we would subsequently be testing all residents in the building. We are pleased to report that all residents tested negative. We are also pleased that the employee who tested positive is doing well at home in quarantine.

Unfortunately, we had another team member test positive this weekend and as a result retested all residents on the 300 hall where the employee most recently worked. In this retest two asymptomatic residents tested positive. As many of you are aware, our 300 hall is the COVID-19 quarantine hall for new admissions and those who have had to leave the facility. One of the positive residents is a recent admission from an assisted living facility with active COVID cases, and the other resident had been outside the facility on a regular basis for post-operative follow up visits with their physician. As a result we are unable to pinpoint the exact source of transmission. We are thankful the two residents remain asymptomatic, and our thoughts are with our team member who is experiencing mild symptoms.

In following our established protocols, the two residents are in isolation and our team member is recovering at home. On Monday the 300 wing will receive enhanced cleaning and disinfecting, and we will monitor resident and employee health closely in the coming days. All employees will continue to be tested on a weekly basis.





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The chart above from Dallas County shows the challenge we face as the prevalence of COVID-19 is once again on the rise within the community. In late September the number hospitalized with COVID-19 was as low as it was in May; however, that number has increased over 125% in just the past four weeks.

We continue to follow all federal and local guidelines and our industry's best practice in our efforts to keep all residents and team members safe. We appreciate your continued support.

Villages of Lake Highlands Team