



V I L L A G E S

of LAKE HIGHLANDS

REHABILITATION • SKILLED NURSING • LONG TERM CARE • MEMORY CARE

October 29, 2020

Residents, Family Members and Neighbors,

In a response to the positive COVID-19 test results we informed you of on October 25th we have expanded our testing efforts. Over the past five days we have conducted three separate rounds of resident testing. This increased testing identified two residents and five team members with COVID-19. We completed another round of COVID-19 testing this afternoon and fortunately all residents tested negative. Because the disease can remain undetected for several days we will closely monitor resident's for COVID-19 symptoms and continue our expanded testing until we are confident we have mitigated the recent outbreak. We will then return to weekly or semi-weekly testing based on the Dallas County positivity rate consistent with federal guidelines established by CMS.

The residents and team members to recently test positive are currently in COVID-19 isolation. The building received a thorough disinfecting on Monday in addition to our regular sanitation protocols which exceed industry standards. We continue to follow all federal, state, and local regulatory guidance and are in frequent contact with the Dallas County Department of Health.

As communicated in prior correspondence, we have seen a dramatic increase in COVID-19 within our community over the past thirty days. As people spend more time indoors, gather for family events and holidays, reach COVID-19 protocol fatigue, and begin to feel comfortable once again frequenting restaurants, bars and other large gatherings we believe the prevalence of COVID-19 within our community will get worse before it gets better.

We would like to take this opportunity to remind everyone how we pursue daily activities directly impacts the rate of transmission. Furthermore, we can best protect our residents when they continuously reside within our facility. Eliminating or limiting outside appointments is the safest option for our residents. We offer extensive telehealth services for our residents with clinical specialists including our attending internal medicine physicians, mental health professionals, cardiologists, pulmonologists, physiatrists, and nephrologists.

We have been blessed by your prayers and kind thoughts over the past seven months and ask that you continue to remember our residents and team members in this exceptionally challenging season. Please feel free to contact Executive Director Kelly Wolfe and Director of Nursing Chelsea Sneed with any questions.

Villages of Lake Highlands Team