



# V I L L A G E S

of LAKE HIGHLANDS

REHABILITATION • SKILLED NURSING • LONG TERM CARE • MEMORY CARE

December 31, 2020

Residents, Family Members and Neighbors,

As a result of our semi-weekly COVID-19 testing, three team members tested positive. Then as we tested residents who may have interacted with those interacted with the staff and identified two positive residents. The positive residents have been moved to the COVID isolation area and our staff members are home self-isolating. All other residents on this affected hall have tested negative at this time. We will continue to closely monitor all residents and staff in that area.

We continue to follow all federal state and local guidance and are in regular contact with the Dallas County Department of Health. We are continually reviewing our procedures with all staff in continued efforts to keep our staff engaged in remaining vigilant. The affected hall will receive a long-acting sanitizer treatment in addition to our normal deep cleaning procedures.

We are grateful for your continued support during these difficult months. We are honored to care for your family members and to be a part of the Lake Highlands Community. Please feel free to contact Executive Director Kelly Wolfe and Director of Nursing Chelsea Sneed with any questions.

Villages of Lake Highlands Team